



Ulidia Board & Staff with the UKHA Trophies



WINNER

At the UK Housing Awards ceremony held in London on 8 November 2007, Ulidia Housing Association in partnership with the Northern Ireland Housing Executive received the “Outstanding Achievement in Housing in Northern Ireland” Award. In addition and against strong competition, Ulidia and the Housing Executive also triumphed in winning the overall “Outstanding Achievement in Housing in the United Kingdom” Award.

This is the first time a housing organisation in Northern Ireland has won the overall UK Award. The Minister for Social Development, Margaret Ritchie MLA said “it is a testament to Ulidia that its groundbreaking work has been recognised at such a high level.”

The Association is delighted with these achievements. Both Awards relate to the first ‘Shared Future Housing’ project at Carran Crescent in Enniskillen. Shared Future is founded on the principles of equality and diversity and is an important step on the way to building a new future for Northern Ireland, where people of all backgrounds can live together in peace.

In addition to winning the United Kingdom Housing Award, Ulidia and the Northern Ireland Housing Executive were also the only finalists from Northern Ireland shortlisted for the Guardian Public Service Awards 2007. At this award ceremony held in London on 27 November 2007, the Carran Crescent project was runner up in the Housing ‘Service Delivery’ category.



Ulidia’s Pearl Anniversary was celebrated on 5 December with a special event at the Ramada Hotel, Belfast. Speakers included Margaret Ritchie, Minister for Social Development; Brian Rowntree, Chairman of the Northern Ireland Housing Executive; Chris Williamson, Chief Executive of the Northern Ireland Federation of Housing Associations; and Professor Paddy Gray. The main theme of the morning seminar was a presentation by Professor Gray entitled “Ghosts of Housing Past, Present and Yet To Come”.

All 90 guests were later entertained by international singer and songwriter Tommy Sands.



Minister for Social Development, Margaret Ritchie MLA, and speakers at Ulidia’s 30th Anniversary celebrations

In congratulating Ulidia on 30 years in housing, the Minister paid tribute to the hard work and dedication of the Association. She said “I have noted that your mission is to provide quality affordable housing and other services to people in need. I share that mission and am delighted to say that over the past 30 years you have been successful in your objective. You can look back with pride to all that you have achieved and look forward to the future with confidence.”

CURRENT UPDATE

Development

The Association has added 39 units to its current stock so far this year, with an additional 172 units to start on site by March 2008.



Lilburn Hall, Lurgan



Dufferin Square, Bangor



Ballymacoss Phase 4, Lisburn

Residents Group Meetings

We are keen to involve our tenants in our work and to hear your views on the service we provide. Already this year 11 resident meetings have taken place.

Premier Service



Premier Service is an incentive scheme through which Ulidia aims to reward and encourage good conduct of tenancy by offering a range of benefits to those who meet the eligibility criteria. The Association distributed Bonusbonds to our current members to the value of £13,672.00 in December. 303 of the Association's tenants are currently members, and we encourage all eligible members to apply. If you wish to become a member please contact the Association to request an application form.

KEY PERFORMANCE INDICATORS

(All figures shown are from 2 Apr'07 – 31 Jan'08)

Rent

RENT RECEIVABLE	£2,083,004
TOTAL ARREARS	£ 168,466
Technical Arrears	£ 86,730
Actual Arrears	£ 81,736

Allocations

Number of Relets	27
Number of New Lets	53
TOTAL ALLOCATIONS	80
Average number of weeks for each allocation	4

Repairs Service

Repair Category	Number Reported	% Completed on Target
Emergency	267	98
Urgent	238	95
Routine	366	97
TOTALS	871	97

Should you require an **EMERGENCY** repair outside office hours, please contact:

FOLD TELECARE HELPLINE:
FREEPHONE 0800 7313081

Insurance

Whilst Ulidia provides insurance for the building you live in, it has **NO RESPONSIBILITY** for the contents of your home. Therefore the Association advises all tenants that furniture and personal belongings should be properly insured against theft or damage. For further information on Contents Insurance please contact the Association.

Contact Details

WE WELCOME YOUR IDEAS, COMMENTS AND SUGGESTIONS on our Newsletter and all aspects of our service, including the setting of our standards and our Equality Scheme.

You can contact members of staff via:

Post	20 Derryvolgie Avenue Belfast, BT9 6FN
E-Mail	info@ulidiahousing.org
Web	www.ulidiahousing.org
Tel	028 90382288
Fax	028 90382738
Office	Mon-Thurs 9am-1pm / 2pm-5.30pm Fri 9am-1pm / 2pm-5pm